



# *MT 7.11 Software User Guide*

*For Microsoft® Windows® 2000*

*Microsoft® Windows® XP*

*Microsoft® Windows® CE*

*Microsoft® Windows® XP Embedded*

3M Touch Systems, Inc.

Read and understand all safety information  
contained in this document before using this product.

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# Introduction

## About This Manual

This manual describes how to:

- Install MT 7.11 software for your touch screen and specific operating system.
- Use the MT 7.11 control panel to customize your work environment.
- Troubleshoot the touch screen.

Before installing MT 7.11 software, you must complete the appropriate hardware connections for your controller. For instructions, refer to the your MicroTouch™ Controller Reference Guide. All documentation can be found on the 3M Touch Systems, Inc. website at [www.3mtouch.com](http://www.3mtouch.com).

The drivers included in MT 7.11 will support the following:

- All current controllers (no legacy) and chipset designs based on EX II, SC, or IST series. This will be the platform for all future controller designs.
- Capacitive, resistive, and IST touch technologies (including TouchPen)
- Both USB and RS-232 communication protocols

## Touch Screen Care and Cleaning

The touch screen requires very little maintenance. 3M Touch Systems, Inc. recommends that you periodically clean the glass touch screen surface.

Typically, an isopropyl alcohol and water solution ratio of 50:50 is the best cleaning agent for your touch screen. You can also use straight isopropyl alcohol. In addition, 3M Screen and Keyboard Cleaner CL680 has been tested and approved for this use.

### CAUTION

To avoid the potentially hazardous situations associated with the use of alcohol or other solvents which may result in minor or moderate injury or property damage:

- Follow all instructions and recommendations in the manufacturer's Material Safety Data Sheet and product label.
- Be sure to follow solvent manufacturer's precautions and directions for use when using any solvents.
- It is important to avoid using any caustic chemicals on the touch screen. Do not use any vinegar-based solutions.

Apply the cleaner with a soft, lint-free cloth. Avoid using gritty cloths. Always dampen the cloth and then clean the screen. Be sure to spray the cleaning liquid onto the cloth, not the screen, so that drips do not seep inside the display or stain the bezel.

Always handle the touch screen with care. Do not pull or stress cables.

## Contacting Technical Support

3M Touch Systems, Inc. is committed to helping you get the most out of your touch screen by providing extensive Technical Support. Visit the 3M Touch Systems, Inc. website at <http://www.3Mtouch.com/>, where you can download touch screen software and drivers, obtain regularly updated technical documentation on 3M Touch Systems, Inc. products, and learn more about our company.

Whenever you contact Technical Support, please provide the following information:

- Display manufacturer and model number
- Touch screen part number and serial number
- Current driver version
- Operating system used
- Information on additional peripherals

Technical Support is available Monday through Friday 8 a.m. to 8 p.m. US Eastern Standard Time – 9 a.m. to 5 p.m. throughout Europe. Limited call back service is available Saturdays and Sundays 9 a.m. to 5 p.m.

You can contact 3M Touch Systems, Inc. Technical Support (US only—Eastern Standard Time) by calling the hot line, sending email or a fax.

- Technical Support Hot Line: 978-659-9200
- Technical Support Fax: 978-659-9400
- Toll Free: 1-866-407-6666
- Email: US-TS-techsupport@mmm.com

## 3M Touch Systems, Inc. Worldwide Offices

Contact information for all offices can be accessed through the website: <http://www.3Mtouch.com/>.

## CHAPTER 1

# Installing MT 7.11 Software

This release of MT 7.11 Software (MT 7.11), the newest member of the MicroTouch™ Software Suite, provides support for MicroTouch™ touch screen operation for all applications running under Microsoft® Windows® 2000, Microsoft® Windows® XP, Microsoft® Windows® CE, and Microsoft® Windows® XP Embedded.

MT 7.11 allows users to select, launch, and drag objects using the touch screen. To make a selection, users simply touch the screen. It's that easy and natural — just touch to select.

## MT 7.11 Software Overview

Your touch product includes several software tools to help you work with and customize the touch screen. Specifically, MT 7.11 software includes the following programs and utilities:

- Touch screen drivers
- Control panel
- Online help
- Software uninstall utility
- Calibration tool
- Background process touch monitor tool

### Touch Screen Drivers

Touch screen drivers are the software the system uses to communicate with the touch screen. MT 7.11 software includes drivers for applications running in different operating environments. You can run programs and use touch (finger or pen) input without any program modifications.

### MT 7.11 Control Panel

You can use the MT 7.11 control panel to set your preferences for the touch screen. For example, you can define the following preferences:

- Whether the touch action occurs when you touch the screen or when you lift your finger (or pen) off the screen.
- Whether you hear a sound when you touch the screen.

- How fast you need to touch to produce a double-click.

You can also use the MT 7.11 control panel to calibrate the touch screen and run optional programs.

### **Online Help**

MT 7.11 software has extensive online help for setting up and using the touch screen. You can launch help from the control panel.

### **MT 7.11 Software Uninstall Utility**

The Uninstall utility automatically deletes all MT 7.11 software components from your computer and removes all MT 7.11 software entries from the system files.

### **Calibration Tool**

This tool enables you to calibrate your touch screen without launching the control panel.

### **Background Touch Monitor Tool**

The background process touch monitor tool provides enhanced touch features on your system. The touch monitor tool is required for features such as the right-click tool, touch sounds through the speaker, and the virtual mouse.

### **Microsoft WHQL Certification**

Note that the MT 7.11 touch screen driver (for Windows® 2000 and Windows® XP) is WHQL certified. WHQL certification is designed to ensure that the new hardware device complies with operating system requirements. Without the WHQL certificate, the user is notified of 'potential compatibility issues' when installing the device.

## **Installing MT 7.11 Software (only for Windows® 2000 and XP)**

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**Note:** For specific installation instructions for Windows CE .and Windows XP Embedded, refer to the following chapters.

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When you install MT 7.11 software, you have two installation options:

- Typical Install
- Custom Install

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**Note:** If you have an older version of touch screen software, you must uninstall it and reboot your system.

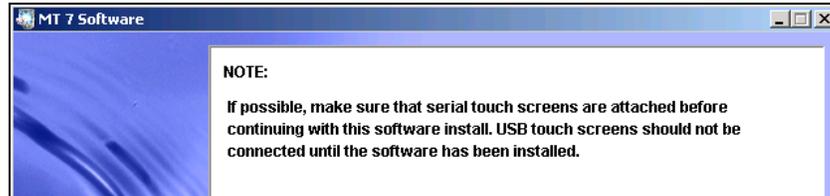
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To install MT 7.11 software:

1. Make sure you have completed the appropriate hardware connections. The connections differ depending on your controller type.

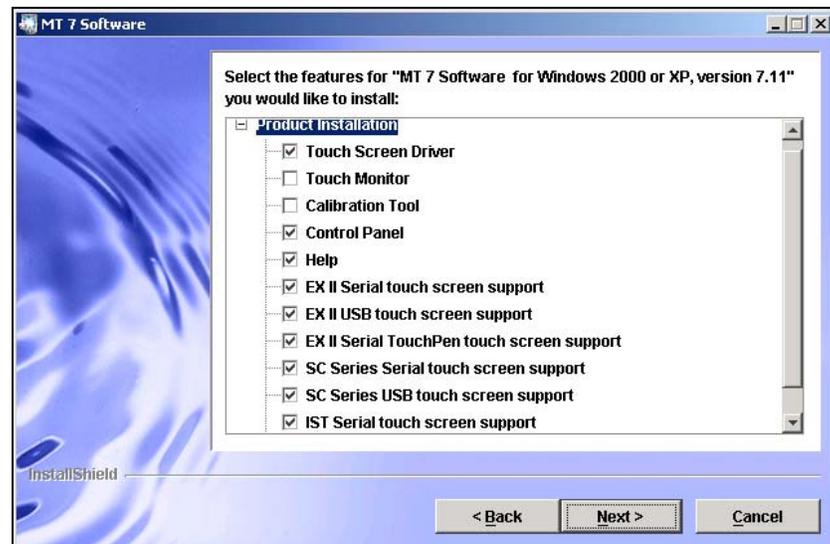
**Important Note:** Make sure that serial touch screens are attached before continuing with this software install. The controller can then be automatically detected and there will be no need to reboot.

2. USB touch screens should not be connected until the software has been installed.



3. Power on your system. Make sure no other applications are open.
4. Download the MT 7.11 Software program (MT\_7\_Win32.zip) from the [www.3Mtouch.com](http://www.3Mtouch.com) website. Unzip the file into a directory of your choice. Using Windows® Explorer, browse to that MT 7.11 folder and double-click the Setup.exe file.
5. Follow the onscreen instructions to begin the installation.
6. When prompted to choose the installation type, select whether to perform a Typical Install or Custom Install.
7. The Typical option automatically installs the required MT 7.11 software files, creates a MT 7.11 Software program group and control panel.

If you choose Custom, you can select which components to install. The following components are available.



- The Touch Screen Driver is mandatory to operate the touch screen.
- The Touch Monitor Tool is required for features such as the right-click tool, touch sounds through the speaker, and the virtual mouse.
- The Control Panel is used to configure the touch screen
- The Calibration Tool is recommended if you are not loading the Control Panel.

- Online Help files are recommended for user assistance
  - Various controller support is available. By default, all controller support is installed. If you do not want support for a specific controller installed, deselect that component.
8. During installation, you may get messages about finding new hardware. This is the MT 7.11 driver searching your serial ports for touch screen controllers.
  9. For USB controllers, once installation is complete, connect the touch screen cable to the USB port in your computer. After a few seconds, the system beeps to indicate it has detected the touch screen and loaded the driver.

## Performing a Silent Install

If you have to perform multiple system installations, you may want to take advantage of the MT 7.11 software silent install ability for serial controllers.

To begin, you must create a silent install script that contains the recorded installation instructions. You create this script by running the Setup program in record mode. During a silent install, the Setup program receives input from the recorded install script rather than from a user. Once you record an installation script, you can run it on as many similar systems as you like.

If the Installation.log file contains no error messages, installation was successful..

Two batch files, one to record and one to run, are used for silent installation. The first one, TwSilentCreate.bat, records the original installation session and creates a file, TwSilent.txt. The second file, TwSilentRun.bat, executes the silent installation using the responses recorded in TwSilent.txt. You may execute the batch files from a command line or you may double-click them from a window.

---

**Note:** The installation tool uses a self-contained Java Virtual Machine. However, it is possible that Java installed on the recording or target system may interfere and cause the batch files not to run as written. Alternative commands are given in each batch file. You can edit these batch files to enable the alternative command lines to perform the recording and silent installation for your system.

---

Since the recording process creates a file, the MT 7.11 program must be on a hard drive and not on a CD-ROM. Once the file is created, you can make a CD-ROM, or equivalent media, with the distribution files and the TwSilent.txt file. Your use of such a CD-ROM is subject to the license agreement of this software. This feature does not give you the right to distribute this software if that right is not already granted to you by the license agreement.

## Completing the Touch Screen Setup

Once you have installed MT 7.11 software, you can optimize the performance of the touch screen using the MT 7.11 Control Panel. You can adjust settings for touch sounds, double-click speed, and double-click area.

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**Note:** You can define touch screen settings using the MT 7.11 Control Panel. MT 7.11 stores the touch screen settings in the Windows® system registry. Whenever you save changes to the MT 7.11 Control Panel, MT 7.11 software records the new settings in the system registry. These changes take effect immediately.

---

## Uninstalling MT 7.11 Software

The Uninstall program removes all MT 7.11 software components from your computer. These components include MT 7.11 software files, directories, folders, and registry key items. The Uninstall program also removes all MT 7.11 software entries from the system registry files.

To uninstall MT 7.11 software:

1. Close MT 7.11 software if it is open.
2. Click on Start → Programs → MT 7.11 Software → Uninstall MT 7.11 Software  
The path may be different if you performed a custom installation and chose a custom name for the MT 7.11 software program group.
3. Follow the onscreen instructions to remove MT 7.11 software. 3M Touch Systems strongly suggests you reboot your system after this.



## CHAPTER 2

# MT 7.11 Software Control Panel

### Overview

The MT 7.11 software control panel consists of tabs that allow you to determine the best settings for your touch screen configuration.

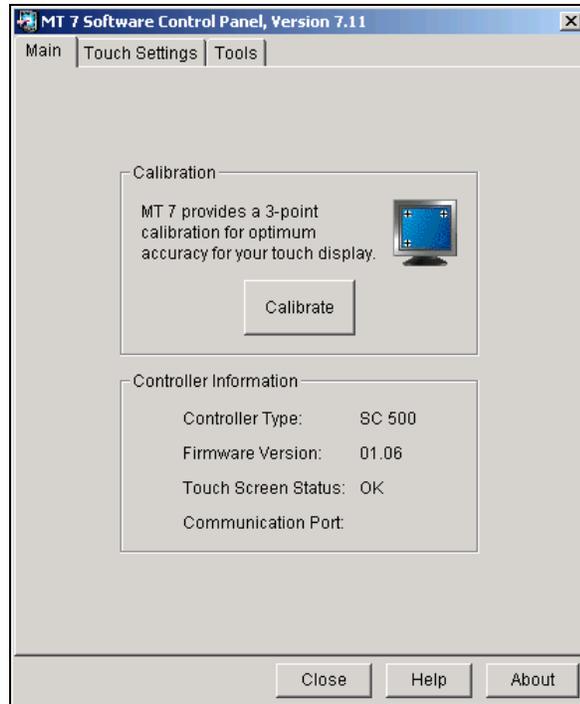
- Use the Main tab to run a 3-point calibration routine for optimum accuracy of your touch screen.
- Use the Touch Settings tab to define the touch actions that equate to mouse actions and add right-click functionality to the touch screen.
- Use the Controller-specific tab to activate linearization and determine pen/finger modes. Note that this tab only appears if you have selected Advanced Options from the Tools tab and have the appropriate controller attached to your system. This tab appears automatically if you have an IST controller attached to your system.
- Use the Tools tab to restore hardware or software defaults and run Draw Test from the desktop and to enable Advanced Options for your touch screen.

### Opening the MT 7.11 Control Panel

You can open the MT 7.11 control panel by clicking Start → Programs → MT 7.11 Software → Control Panel.

## Main Tab

This tab covers touch screen calibration as well as basic controller information.



### Calibration

The calibration process aligns the touch screen with the underlying video. Specifically, calibration defines the dimensions of the active area of the touch screen and locates the center of the touch screen. If the screen is not calibrated, the active area of the touch screen may not be aligned properly or may be unnecessarily small in size.

You should calibrate the touch screen in the following cases:

- Any time you change the size of the video image by adjusting the horizontal and vertical controls on your monitor.
- Any time the cursor does not follow the movement of your finger, or does not reach the edges of the touch screen.

### *Calibrating the Touch Screen*

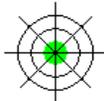
1. Select the Main tab.
2. Click the Calibrate button.

---

**Note:** If you are using a TouchPen and you are in Pen/Finger mode, a dialog will ask whether you wish to calibrate using Pen or Finger. Calibrate using each option and when you are done, MT 7.11 will restore your TouchPen mode to Pen/Finger.

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3. A calibration target appears in the lower left corner of the touch screen.



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**Note:** If you press Escape or do not touch the screen within twenty seconds, the system automatically cancels the calibration process with no change to the current settings.

---

4. Touch the screen positioning your fingertip to completely cover the green target. Hold this position for a few seconds and when you remove your finger, the target should turn red.

When touching the calibration target, make sure to:

- Face the monitor directly.
  - Perform the calibration in the position (sitting or standing) you expect to normally use the touch screen.
  - Touch the calibration target firmly and precisely with your fingertip. During Calibration, be careful to keep your fingernails and other fingers away from the touch screen as you touch the target.
5. Repeat these instructions for additional calibration targets.
  6. Once you have calibrated the touch screen, a dialog box will appear to ask if you wish to test, accept or cancel this calibration.
    - If you select Accept, then the new calibration settings are automatically accepted.
    - If you select Test, then a Draw (refer to page 24 for more details) screen appears. When you exit Draw mode, a dialog will prompt “Are you satisfied with the results?”
      - Selecting Yes will keep the new calibration settings.
      - Selecting No will restore the original (pre-calibration) settings.
    - If you select Cancel, the original settings will be restored without change.

### ***Testing the Calibration***

If you accidentally touch the screen in the wrong place during calibration, you will distort the touch screen calibration. Test by touching several points on the screen to make sure you are satisfied with the calibration results. The cursor should be located underneath your finger or pen when you touch the screen. Repeat the Calibration process until you are satisfied. Recalibrate the touch screen if any of the following tests fail.

- Touch random points on the screen. The cursor should be located underneath your finger or pen when you touch the screen.
- Drag your finger across the screen and check that the cursor follows your movements.

- Touch each corner and along the edges of the screen. Verify that the cursor reaches the full image area of the screen. Be sure you can touch and activate all icons and menus across the entire screen.
- If you are using a TouchPen, repeat the calibration procedure with the pen.
- If you need to recalibrate the screen, make sure to touch the targets carefully. It is possible that one of your touches did not register properly or you accidentally touched the screen in the wrong place during calibration. For example, if you touch beyond the targets or into the non-image area, you will distort the touch screen calibration.

## **Controller Information**

This information will help you identify your particular system setup for troubleshooting purposes. If for any reason you need to call Technical Support, this information will be useful.

### ***Controller Type***

This option will query the controller for a name string. This response will be useful for Technical Support issues. The only controllers supported with this release are as follows:

- EX II-based serial and USB controllers capacitive and resistive (including TouchPen)
- SC 400, 500 and 800-based resistive serial and USB controllers
- IST Touch Screen-based serial and USB controllers

### ***Firmware Version***

These digits represent the version number and revision level of the touch screen controller firmware.

### ***Touch Screen Status***

Touch Screen Status refers to whether or not the touch screen has been found and is operational.

Possible messages include:

- CBL Error – Cable NOVRAM missing – this is only an error in systems requiring cable NOVRAM.
- HDW Error – Touch screen hardware error.
- LIN Error – Block 2 error.
- NOV Error – Checksum error in NOVRAM, using defaults.
- OK – Touch screen found and operational.
- PWM Error – Touch screen hardware error.
- BLK Error – Touch screen hardware error such as a checksum error in controller EEPROM.
- ROM Error – Checksum error in ROM.

- SET Error – Unable to establish operating range at power-up.

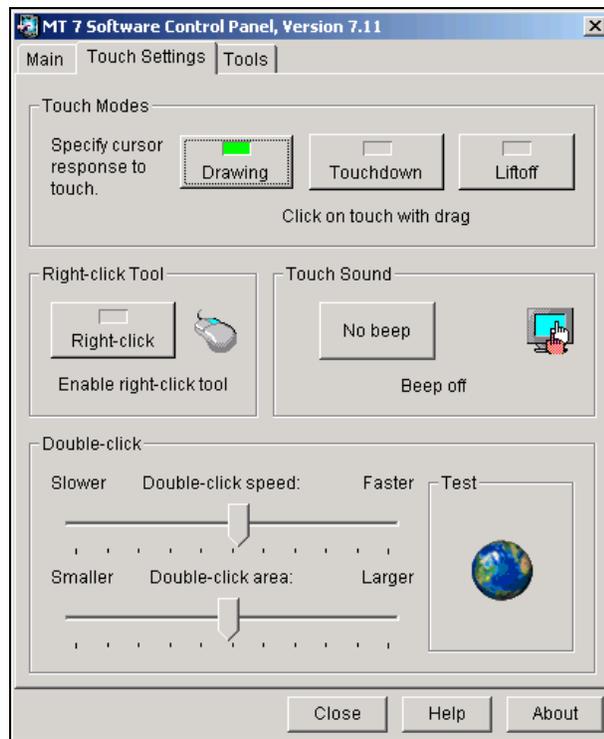
Any other error message indicates a hardware failure. Contact Technical Support for more information.

### **Communication Port**

Displays the communication port used for the touch screen hardware connection.

- Windows® serial controller values include COM1, COM2, COM3, etc.
- Windows® USB controllers will not return any value in this field.

## **Touch Settings Tab**



The Touch Settings tab enables you to customize the response of your touch screen. You can change the way the system responds to your touch, add a right-click tool to your desktop, tell your system to beep on touch, and define the double-click speed and area of your touch.

### **Touch Mode**

The available Touch Mode options are Drawing, Liftoff and Touchdown.

### ***Drawing Mode (Default Value)***

Drawing Mode is most useful for draw, paint, illustration and graphics applications. In Drawing Mode, a touch is equivalent to pressing and holding down the mouse button. This is considered the easiest mode to use with immediate reaction to touch. Lifting off is equivalent to releasing the mouse button.

- To click, touch the object. Lift off the screen.
- To double-click, touch the object twice quickly at the same location.
- To drag, touch the object. Slide your finger to the new location. Lift off the screen.

### ***Touchdown Mode (Button Mode)***

Touchdown Mode enables you to create an immediate button action as soon as you touch the screen. In Touchdown Mode, you cause a button down at the cursor location, with a short pause and then a button up. You can leave your finger on the screen but only a single touch is registered until you lift your finger off the screen and touch down again.

Touching the screen is equivalent to pressing and releasing the mouse button. The action occurs as soon as you touch the screen. This mode is best for button based applications (like a calculator). Drawing or dragging is not supported in this mode.

### ***Liftoff Mode***

Liftoff Mode enables you to position the cursor where you want before creating a button action. In Liftoff Mode, the cursor will follow your finger for a more accurate touch. When you want to select an item, lifting your finger off the screen will cause a button down, short pause, and then a button up to occur.

Touching the screen is equivalent to moving the mouse position. The button down/button up action occurs when you remove your finger from the screen. This mode is useful for applications requiring greater accuracy because it lets you carefully position the cursor prior to acting on it. Drawing or dragging is not supported in this mode.

## **Right-Click Tool**

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**Note:** If the touch monitor tool is not installed (using Custom Install option) the right-click tool will be grayed out.

---

This option places an icon on the desktop (always on top of your application) that allows you to select which mouse button to activate on touch. Note that this works for the next click action only. Control returns to the left mouse button as soon as you are done.

You can position this icon anywhere on your desktop by selecting it, pausing until the four-pointed arrow appears, and dragging it wherever you want.

Left button is typically used for normal select and normal drag. Right button is typically used for applet properties such as context menu and special drag.

## Touch Sound

Select audible beep on touchdown, liftoff, or no beep at all. Click on the button to select the appropriate option for your application. The default setting is no beep on touch (Beep off).

## Double-Click Speed (not available on Windows® CE)

Double-click speed defines how quickly you must touch the screen for the system to interpret your actions as a double-click. Set the double-click speed in the slow to medium range for optimum performance with a touch screen.

Touch the globe twice to test the double-click speed and area settings. If the globe begins to spin, the touch screen recognized your touch as a double-click.

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**Note:** Changing this setting will affect the double-click setting of the mouse.

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## Double-Click Area (not available on Windows® CE)

Double-click area defines the *space* in which you must touch the screen for the system to interpret your actions as a double-click. Set the double-click area in the medium to high range for optimum performance with a touch screen.

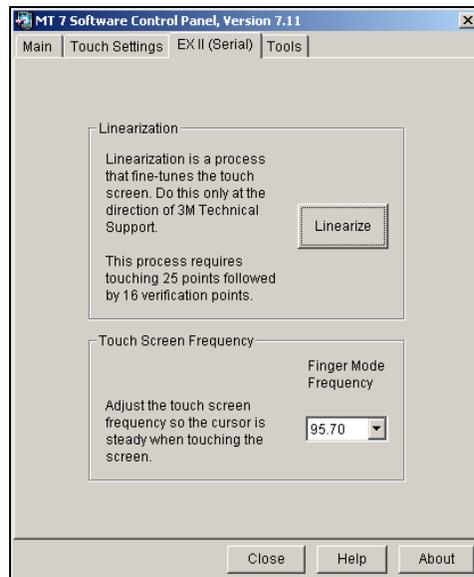
Touch the globe twice to test the double-click speed and area settings. If the globe begins to spin, the touch screen recognized your touch as a double-click.

---

**Note:** Changing this setting will affect the double-click setting of the mouse.

---

## Controller Tab



This tab appears depending on the type of touch screen controller you have attached to your system and whether you have selected certain Advanced Options from the Tools tab. Depending on the options you have selected and the availability of that function for your given controller, the following items may appear:

- Enable Linearization
- Enable Pen/Finger Options
- Enable Touch Screen Type
- Enable Manual Baseline
- Enable Frequency Selection

### Enable Linearization

With certain controllers, you can perform a linearization to fine-tune your touch screen. It should be performed only at the direction of 3M Touch Systems, Inc. Technical Support. Linearization consists of touching 25 targets on the screen followed by 16 additional points to determine specific point accuracy over the face of the display.

Controller Type	
EX II based serial and USB	Will show linearization options
TouchPen	Will show linearization options and pen/finger selection.
SC 500 series	Will show linearization options
SC 400 and 800	Not applicable
IST Touch serial and USB	Not applicable

### Linearization Process

To perform a 25-point linearization of the touch screen surface:

1. Make sure the video image is centered in the screen area using the horizontal and vertical controls.
2. Open the touch screen control panel and select the Controller tab.
3. Click Linearize. This will bring up 25 linearization targets on the screen.

**Note:** If you press Escape or do not touch the touch screen within 20 seconds, the system automatically cancels the linearization process with no change to the current settings.

4. Touch the touch screen and position your fingertip to completely cover the green target. When touching the target, make sure you:
  5. Face the monitor directly.
  6. Perform the linearization in the position (sitting or standing) you expect to use the touch screen.
  7. Touch the target firmly and precisely with your fingertip. Be careful to keep your other fingers away from the touch screen as you touch the target.
8. Repeat these instructions until all 25 targets have been touched.

A dialog will appear asking if you wish to continue. If so, the 25 targets will now be replaced with a set of 16 targets used to verify the linearization performed in steps 1 through 5.

Repeat the previous process for each of these targets. This process automatically returns to the control panel once complete. If you are using a Touch Pen, repeat the linearization procedure with the pen.

To test the accuracy of the linearization process, use the Draw Test program (found on the Tools Tab) to draw some lines on the screen. Check that they are smooth and thin.

To exit this program at any time during the process, press Escape.

### **Pen Overview (Touch Pen Controller Only)**

From the Tools tab, click on Advanced Options and select allow access to pen/finger selection and linearization.

These options are available only if your system has a Touch Pen controller. Touch Pen Mode defines whether the touch screen recognizes input from both a pen and a finger, from a pen only, or from a finger only. The default mode is Pen/Finger, which means that you can use either your finger or your pen to select options.

Certain pens come with a button that can be used for right-clicks. To right-click, press and hold the button while you touch the screen. After touching the screen, quickly lift the pen and release the button.

Note the Touch Pen Mode is immediately active. For example, if you select Pen Only, the system recognizes only the pen as a touch device. You cannot use your finger to make a selection. You can still use the mouse to select an option.

The system saves the pen mode so that the next time you power up the system, the selected pen mode is active.

### ***Pen and Finger Calibration***

On a Touch Pen system, you must calibrate the touch screen twice, (once with your finger and once with the pen) if you are using Pen/Finger mode.

### ***Touch Pen Modes***

---

**Note:** Changing the Touch Pen mode setting can optimize the performance of the touch screen. In Pen/Finger mode, the Touch Pen controller checks for input from either a pen or a finger. The controller always gives priority to the pen. If you are not currently using the pen for your touch application, use Finger Only mode for optimum system performance. If you are not currently using your finger for your touch application, use Pen Only mode for optimum system performance.

---

- **Pen only mode**—The system recognizes only pen touches on the screen. The system ignores finger touches on the screen.

- **Finger only mode**—The system recognizes only finger touches on the screen. The system ignores pen touches on the screen.
- **Pen and finger mode**—The system recognizes both pen and finger touches on the screen. This mode is the default mode for Touch Pen controllers. If the system detects both pen and finger touches at the same time, it gives the pen higher priority and acknowledges only the pen touches. This priority prevents accidental touches from your finger or hand being interpreted as input.

If you are using the pen and you lift the pen from the screen, the system does not recognize finger touches until after a system-defined time delay. If your finger is on the screen when the pen lifts off, the system ignores the finger until you lift off and touch the screen again. For example, if you rest your hand on the screen while you write with the pen, you can lift the pen and put it back again without your hand touch being acknowledged.

### Touch Screen Type (IST Touch Controller)

This field value typically represents the size of the IST touch screen. The appropriate value appears on the tail of each touch screen. If this field is not populated with a valid number, touch will not work. Please refer to the *IST Controller Reference Guide* or contact technical support if additional assistance is required.

IST Sensor	Tail Number
Type 1 (7")	0001
Type 2 (17")	0002
Type 3 (5.4")	0003
Type 4 (6.5")	0004
Type 5 (10.4")	0005
Type 6 (12.1")	0006
Type 8 (15")	0008
Type 9 (8.4")	0009
Custom design	ffff

### Manual Baseline (IST Touch Controller)

This button enables you to establish a known baseline profile of your environment that can be useful as a starting point for the automatic baseline.

---

## Touch Screen Frequency

---

**Note:** This option only applies to capacitive EX II based controllers.

---

This option adjusts the operating frequency of the touch screen controller. In general, you will not need to adjust the touch screen frequency. However, if you are experiencing problems with a jittery cursor, ragged lines, or random touch points, you may want to run the Touch Screen Frequency option.

Use the Touch Screen Frequency option to test the available frequency settings and determine the best frequency. The range of frequency settings and the default setting depends on your touch screen controller. You can set a new operating frequency, and then check the performance of the touch screen at that frequency setting.

Be aware that if you Restore Controller from the Tools tab, you will change the touch screen frequency to the factory default setting. You may need to redo the Touch Screen Frequency at this time.

### ***Touch Screen Frequency Procedure***

From the Tools tab, you can choose the Advanced Options button. From the Advanced Options dialog, select Touch Screen Frequency to activate this option on the controller specific tab if you are using a capacitive EX II based controller.

In the Touch Screen Frequency box, you will see a pull down list of several frequency options. In general, the highest possible frequency will provide the best results. Once you change the frequency, do *not* touch the screen for approximately 30 seconds. Touch will return when the frequency has been changed.

Test to see if you are satisfied.

On a Touch Pen controller system, you have the option to change the frequency for both your finger and the pen if you are using Pen/Finger mode.

### ***Testing the Newly Selected Frequency***

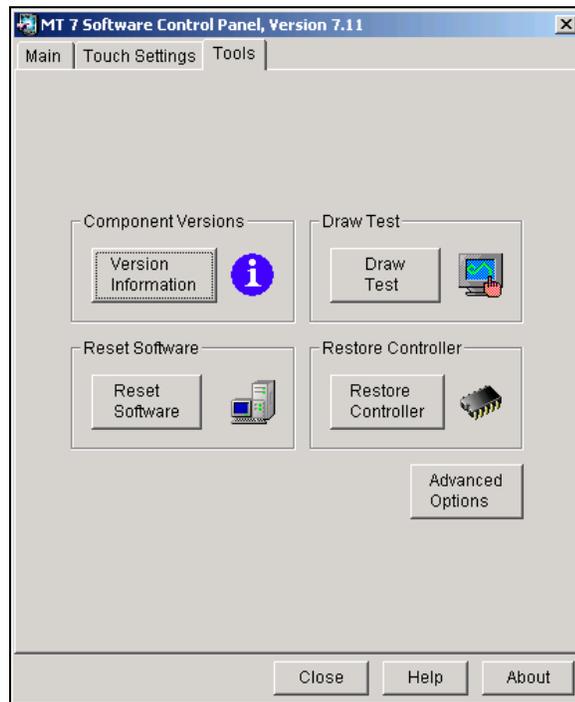
Any time you adjust the Touch Screen Frequency you should test how the touch screen is working and verify you are satisfied with the operation of the touch screen.

Test the touch screen by touching the screen in several places and sliding your finger around the screen. The cursor should hold steady and smooth. If you see erratic or jittery cursor movement, readjust the touch screen frequency.

Adjust the frequency until your touch test produces acceptable results. A good test is to go to the Draw program and hold your finger steady on the screen. If the resulting pattern is crisp and clear, you have a good frequency.

It is recommended that you recalibrate the touch screen after you run the Touch Screen Frequency option.

## Tools Tab



### Component Versions

This is an informational screen for diagnostic purposes. It details the building blocks of MT 7.11 and its version numbers.

### Draw Test

The Draw test lets you test the operation of the touch screen and pen by checking the accuracy and speed with which the system responds to your touch. To draw, simply touch the screen and drag your finger or pen.

The following options will help you use the draw program more effectively:

- Press B (blank) to clear the screen and display a blank drawing canvas.
- Press G (grid) to clear the screen and display a grid that you can use as a drawing guide (default setting).
- Press L (line) to draw solid lines on the screen (default setting).
- Press D (dots) to draw dotted lines on the screen, where each dot represents a point reported by the touch screen.
- Press the Space Bar to clear the screen.

The Draw background reflects your Desktop color scheme. You could experience problems if you have changed your desktop color to a light background. The Draw grid lines are white and you will not be able to see the test lines. Change your background color to a dark selection for best results. To do this, click on Start → Settings → Control Panel → Display → Appearance screen.

### Reset Software

The Reset Software option is useful if you have reconfigured the MT 7.11 software and need to get back to a working state. This option will restore supplier factory configuration settings. If none exist, it will reset 3M Touch System defaults.

### Restore Controller

The Restore Controller option is useful if you have reconfigured the controller and need to get back to a working state. Pressing this button restores 3M Touch System factory-set system defaults.

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**Note:** You must perform a calibration after restoring controller defaults.

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### Advanced Touch Screen Options

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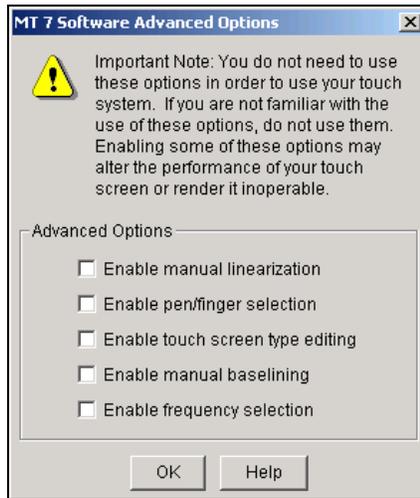
**Important Note:** Executing the Advanced Options may alter the performance of your touch screen or render it inoperable. You should be aware of expected results before executing any option. If you are not familiar with the outcome of these settings, you should *not* be using these options.

---

This option controls some advanced functionality for your controller. Depending on the type of touch screen controller you have attached to your system, you can choose certain Advanced Options from this screen. Depending on the options you have selected and the availability of that function for your given controller, the following items may appear:

- Enable Linearization (EX II and some SC series controllers)
- Enable Pen/Finger Options (Touch Pen controllers)
- Enable Touch Screen Type (IST controllers)
- Enable Manual Baseline (IST controllers)
- Enable Frequency Selection (EX II capacitive controllers)

Refer to the Controller Specific Tab for a discussion of the various options associated with Advanced Options settings.



## CHAPTER 3

# Windows CE Overview

MT 7.11 Software, a member of the MicroTouch™ Software Suite, provides unified driver support for MicroTouch touch technologies over a wide range of operating systems. This version, 7.11, supports Microsoft® Windows® CE operating systems, versions 4.0, 4.1, 4.2, and 5.0.

Intended for touch system integrators, MT 7.11 provides flexibility in defining how the touch screen affects the system. This product includes a Touch Screen Driver, a Control Panel, a Calibration Tool and a Touch Monitor Tool.

## Installation Instructions

Using Windows Explorer, browse to the software distribution and double-click on the Setup program to start the installation. If you downloaded the distribution, unzip the file into another directory.

The Installer requires that Platform Builder be installed in your Windows 2000 or XP machine. The Installer puts the driver and any tools selected by user into the proper Platform Builder directories.

Follow the instructions given by the Setup program. First you will be asked to browse to a directory in your Platform Builder installation. Normally a platform directory will look like this:

```
C:\WINCE###\PLATFORM\CEPC\FILES
```

or a specific project directory, such as this:

```
C:\WINCE###\PUBLIC\MyProject\WINCE###\CEPC\OAKS\FILES
```

The Installer places most its files in a central directory called "C:\MT7\_CE\x86". This allows multiple Platform Builder platforms and projects to access the same files.

The Installer attempts to change the Platform.bib and Platform.reg, or Project.bib and Project.reg, files in a Platform Builder system.

The changes are "#include" directives that add MT 7.11 components to your target system.

With the Installer you may choose to customize your installation. This allows you to select which components to install. The following components are selectable.

- The Touch Screen Driver is mandatory to operate the touch screen.
- The Calibration Tool is recommended.
- The Control Panel includes calibration support and is recommended if additional settings are needed.
- The Touch Monitor Tool is required for features such as the right-click tool and the virtual mouse.

The Installer produces a file, TwTouch.bib, that reflects the components you selected.

For the touch screen driver to work, you must include USB support in your Windows CE image, regardless of the type of touch screen you use.

## Instructions For Platform Builder For Microsoft Windows CE 4.0

As installed, MT 7.11 should operate under the Platform Builder for Windows CE 4.1 and above without any user changes.

The MT 7.11 Installer places an "#include" directive in Platform.reg and Platform.bib to include the files TwTouch.reg and TwTouch.bib. In Platform Builder 4.0 this directive does not work. Therefore you need to replace this "#include" directive with the contents of the MT 7.11 files.

Edit Platform.bib and locate the include directive for TwTouch.bib. Open TwTouch.bib in another editor, copy its contents to the clipboard and paste the clipboard into Platform.bib, replacing the include directive. Save Platform.bib.

Repeat the editing with Platform.reg, replacing the include directive with the contents of TwTouch.reg.

If you installed MT 7.11 into a project instead of a platform, the files you need to edit are Project.bib and Project.reg.

## Supporting Multiple Windows CE Versions

The MT 7.11 Installer provides a different version of the driver for each version of CE starting with 4.0 and later. Even though version 4.0 of the driver appears to work on later versions of CE, you may want to replace the default 4.0 selection with the matching version of CE.

Inside TwTouch.bib, locate the line that includes TwTouch.dll and replace the "\\400" in the path with either "\\410", "\\420" or "\\500", depending on the Platform Builder you are using (4.1, 4.2 or 5.0).

Save TwTouch.bib and exit the editor.

## Supporting Multiple Projects

By default, the Installer places MT 7.11 in a central directory where it can be referenced by multiple projects. It also installs the TwTouch.reg and TwTouch.bib files in a single platform or project directory. Finally it adds include statements to the Platform.bib and Platform.reg or Project.bib and Project.reg referencing the TwTouch.\* files. To include MT 7.11 in additional platforms or projects, follow these steps.

Re-run the installer and browse to a new platform or project directory which contain either Platform.bib and .reg or Project.bib and .reg files. If using Windows CE 4.0, then see the section "Instructions for Platform Builder Version 4.0" above for details.

If all your projects use the same MT 7.11 configuration, then there is nothing more to do. You should be able to build your projects.

In the TwTouch.reg file of each project, an "#include" directive points to C:\MT7\_CE\X86\TwParam.reg. Change this directive to point to the project-specific copy of this configuration file.

If you installed MT 7.11 into a project instead of a platform, the file you need to edit is Project.bib.

Be aware that if you install multiple copies of MT 7.11 in different projects the uninstall will remove the central copy of MT 7.11 causing all other projects to lose the MT 7.11 references. Therefore, instead of using uninstall, simply delete the include statements from the particular project files.

## Slow Draw

Using Draw mode can be slow on certain Windows CE machines. For example, drawing a curve inside a draw application may produce ragged lines and the cursor may lag behind. The "IOPollDelay" parameter adjusts the behavior of draw mode. Adjusting the default value of this parameter may improve the behavior and appearance of the curve without affecting overall performance of the Windows CE system. You can add this parameter to the system by editing the text file TwParams.reg found in C:\MT7\_CE\x86. To add this parameter with a new default value insert the IOPollDelay line after the line below:

```
[HKEY_LOCAL_MACHINE\Drivers\BuiltIn\TwTouch\Parameters]
```

```
"IOPollDelay"=dword:1(value)
```

A value between 1 and 20, such as 10 may work best for your particular application. After adding or modifying the value of this parameter you need to rebuild the Windows CE image and test the draw behavior.



## CHAPTER 4

# Windows XP Embedded Overview

MT 7.11 Software, a member of the MicroTouch™ Software Suite, provides unified driver support for MicroTouch touch technologies over a wide range of operating systems. This version, 7.11, supports Microsoft Windows® XP Embedded (XPe) operating system.

This product includes a Touch Screen Driver, Control Panel, Calibration Tool, and Touch Monitor Tool that provide enhanced touch features on your system.

### Installation Instructions

Using Windows Explorer, browse to the software distribution and double-click on the Setup program to start the installation. If you downloaded the distribution, unzip the file into another directory beforehand.

Follow the instructions given by the Setup program. The installer loads the Touch Screen Driver and Utilities including On-line Help (optional) files on the development system.

The Installer puts the files in a default directory called C:\MT7\_XPe\. You may select a different location if desired.

### Loading MT 7.11 Into The Components Database Manager

Use the Microsoft Component Database Manager (CDM) to add the MT 7.11 components to your XPe database. In the CDM, go to the Database tab and click on the Import button. In the resulting dialog, browse to C:\MT7\_XPe and select the MT7.SLD file. Click the Import button to make the MT 7.11 components available to Target Designer.

### MT 7.11 Component Selection In Target Designer

Use the Microsoft Target Designer to select the specific MT 7.11 components you want for your target device. Inside the Target Designer, the Component Browser contains the MT 7.11 components you added with the CDM.

Use this Browser to select the MT 7.11 components for your target image. The only required component is the MT 7.11 Touch Screen Driver. In the Component Browser, look under "Hardware:Devices:Mice and other pointing devices". Select the 3M Touch Systems MT 7.11 Touch Screen Driver.

Whether you are using a serial or USB controller, the MT 7.11 touch screen driver requires USB support. You must include the XPe USB support component in your target device.

## MT 7.11 Components

MT 7.11 has several additional components, found in the Component Browser under "Software:Application:OEM", that you may select according to the needs of your target system.

The "MT 7.11 Control Panel" component allows the end user to calibrate their touch screen and configure and modify some touch behavior.

The "MT 7.11 Calibration Tool" component allows the user to calibrate their touch screen.

The "MT 7.11 Touch Monitor Tool" component supports some runtime features, such as the right-click tool.

Note that you must select one or more of the following controller support components to enable the previous tools.

- MT 7.11 Serial EX II Support
- MT 7.11 Serial IST Support
- MT 7.11 Serial SC Support
- MT 7.11 Touch Pen Support
- MT 7.11 USB EX II Support
- MT 7.11 USB IST Support
- MT 7.11 USB SC Support

## APPENDIX A

# Troubleshooting the Touch Screen

### Overview

This chapter provides tips and strategies for problems you may encounter with the touch screen either during installation or normal use.

3M Touch Systems, Inc. is committed to helping you get the most out of your touch screen. If you are unable to resolve your problem using the troubleshooting information contained in this chapter, contact 3M Touch Systems, Inc. Technical Support. For information on how to reach technical support in your area, refer to the 3M Touch Systems, Inc. Support Services section at the beginning of this guide.

### Multiple Monitor Support

This release of the MT 7.11 control panel does not support multiple monitors. Contact Field Application Engineers for assistance.

### Cursor Does Not Reach Edges of Screen

Try calibrating the touch screen. When calibrating the screen, be sure you touch the center of each target firmly and precisely.

### Cursor is Jittery

You need to adjust the touch screen frequency. Choose Touch Screen Frequency from the Controller specific tab. Any time you adjust the frequency you should test how the touch screen is working and verify you are satisfied with the operation of the touch screen.

Note that this option only applies to capacitive EX II based controllers.

## Cursor Jumps or Bounces Suddenly Across the Screen

You are most likely touching the screen in more than one spot at the same time. Be sure to point and touch with one finger only. Keep your other fingers away from the touch screen. Do not rest your other hand on the monitor or bezel at the same time.

## Double-Click Doesn't Work

Use the Touch Settings tab to adjust the double-click speed and area. The double-click speed defines how quickly you must touch the screen for the system to interpret your actions as a double-click. Set the double-click speed in the slow to medium range for optimum performance with a touch screen.

The double-click area defines the space in which you must touch the screen for the system to interpret your actions as a double-click. Set the double-click area in the medium to high range for optimum performance with a touch screen.

Click on the globe to test the double-click speed and area settings. If globe begins to spin, the touch screen recognized your touch as a double-click.

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**Note:** Changing this setting will affect the double-click setting of the mouse.

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## Drawing Lines Are Not Straight and Smooth

Contact 3M Touch Systems, Inc. Technical Support for assistance performing a manual linearization.

## Find Touch Screen (for Serial Plug & Play Controllers)

1. Do a Find New Hardware from Windows® control panel.
2. Reinstall MT 7.11 using the Custom installation option and make sure you are choosing the correct controller support.
3. Reboot your system and try again. If the problem persists call 3M Touch Systems, Inc. Technical Support.

---

**Note:** Verify that any previously loaded hardware/software (i.e., mouse or modem) that used the same serial port as your touch screen has been uninstalled. Just because the hardware is disconnected doesn't mean that the software isn't claiming the port. Ensure that all components are completely removed from the system files.

---

## Touch Is Not Working

If the controller information box on the Main Tab is grayed out and contains no information, the touch screen is not communicating with the controller. If MT 7.11 does not find the touch screen, check that the touch screen is connected properly.

If you are experiencing problems with the touch screen, check that all cables are connected properly and restart your system.

To correct the communication settings in a Windows® system, use the Windows Hardware Conflict Troubleshooter from Windows Help.

Verify that any previously loaded hardware/software that used the same serial port as your touch screen has been uninstalled. Just because the hardware is disconnected doesn't mean that the software isn't claiming the port. Ensure that all components are completely removed from the System files.

Check the following items:

1. Make sure the touch screen controller is connected to the correct port.
2. Review the installation procedures and verify all hardware is properly connected. Check the serial port and touch screen cable connections. Check that the touch screen and controller cables do not have any kinks and that connector pins are not bent.
3. Reset the touch screen and its controller. Turn off both the computer and the monitor, wait a few minutes, and then turn on each device again.

## Touch Screen Driver Did Not Load

Check Windows device manager under *mice and pointing devices* to see if the MicroTouch drive is loaded and running without errors (under *system devices* for the MicroTouch bus driver (used only for EX II serial touch screens)).

If these are missing, run `Installdriver.bat` inside `WINNT\Program Files\MicroTouch\MT7` to reload the driver.

If this does not work then run `Removedriver.bat`, reboot then rerun `Installdriver.bat`.

## A Previous Version of TouchWare Software Was Detected

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**Note:** Before making any changes to the registry files, be sure to make a backup copy.

---

If the MT 7.11 installer reports this, then uninstall TouchWare by going to Start → Programs → TouchWare → Uninstall TouchWare. Do not install MT 7.11 over a previous version of software.

If this does not work (MT 7.11 still won't install) then the Registry needs editing. Start REGEDIT and browse to `HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\MTSTCH` and delete the MTSTCH key.

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## Windows HID Driver Conflict (Windows® 2000 and XP only)

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**Note:** 3M Touch Systems, Inc. recommends using our driver to optimize the performance of your touch screen using the MT 7.11. The Control Panel enables you to calibrate and adjust settings for touch sounds, double-click speed, and double-click area.

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The USB controllers are HID-compliant devices that simulate a mouse. Because of this, you do not need MT 7.11 for basic point-and-click operations. However, if you want support for more advanced features, such as calibration and sound on touch, you need to install MT 7.11.

Note that the MT 7.11 touch screen driver is WHQL certified. WHQL certification is designed to ensure that the new hardware device complies with operating system requirements. Without the WHQL certificate, the user is notified of 'potential compatibility issues' when installing the device.

---

**Note:** If you attach the USB controller before loading MT 7.11, the Windows default driver may initially load and enable touch. In order to access the feature set of MicroTouch™ MT 7.11 Software, you must go through the steps detailed in this section to resolve this issue. Because the Windows native HID drivers assume initial control – you need to take additional steps to place the MicroTouch™ USB driver in control.

---

If you have touch but the control panel does not detect the controller, most likely the Windows HID driver is assigned to the touch screen. To remedy this, you need to enter the Device Manager program. Launch the Windows Control Panel from the Start menu.

1. Launch the Windows Control Panel from the Start menu.
2. Double-click on the Administrative Tools icon and then double-click on the Computer Management icon. Under System Tools, select Device Manager.
3. Double-click on the Administrative Tools icon and then double-click on the Computer Management icon. Under System Tools, select Device Manager.

The path is different if you are running Windows® 2000 or Windows® XP.

4. Device Manager shows a list of device classes. Locate and expand the Human Interface Devices category. Under this directory, there should be a 3M or MicroTouch touch screen device. Right-click on this device and select Properties. This displays a dialog for the device.
5. Click on the Driver tab and press the Update Driver button. (XP may be different.)
6. Follow the screenshots below to work through the remainder of the procedure.

Microsoft® Windows® 2000	Microsoft® Windows® XP

Microsoft® Windows® 2000	Microsoft® Windows® XP
<p><b>Upgrade Device Driver Wizard</b></p> <p><b>Select a Device Driver</b> Which driver do you want to install for this device?</p> <p>Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.</p> <p>Models: MicroTouch USB HID Touch Screen USB Human Interface Device</p> <p><input checked="" type="radio"/> Show compatible hardware <input type="radio"/> Show all hardware of this device class</p> <p>Have Disk... &lt; Back Next &gt; Cancel</p>	<p><b>Hardware Update Wizard</b></p> <p><b>Select the device driver you want to install for this hardware.</b></p> <p>Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.</p> <p><input checked="" type="checkbox"/> Show compatible hardware</p> <p>Model USB Human Interface Device MicroTouch USB HID Touch Screen</p> <p><b>This driver is not digitally signed!</b> <a href="#">Tell me why driver signing is important</a></p> <p>Have Disk... &lt; Back Next &gt; Cancel</p>
<p><b>Upgrade Device Driver Wizard</b></p> <p><b>Start Device Driver Installation</b> The device driver will be installed with the default settings.</p> <p>The wizard is ready to install the driver for the following hardware device:</p> <p>MicroTouch USB HID Touch Screen</p> <p>Windows will use default settings to install the software for this hardware device. To install the software for your new hardware, click Next.</p> <p>&lt; Back Next &gt; Cancel</p>	
<p><b>Upgrade Device Driver Wizard</b></p> <p><b>Completing the Upgrade Device Driver Wizard</b></p> <p>MicroTouch USB HID Touch Screen</p> <p>Windows has finished installing the software for this device.</p> <p>To close this wizard, click Finish.</p> <p>&lt; Back Finish Cancel</p>	<p><b>Hardware Update Wizard</b></p> <p><b>Completing the Hardware Update Wizard</b></p> <p>The wizard has finished installing the software for:</p> <p>MicroTouch USB HID Touch Screen</p> <p>Click Finish to close the wizard.</p> <p>&lt; Back Finish Cancel</p>

